



NEWS

93 West Main Street, Clinton, CT 06413

For Immediate Release

“Connecticut Water reminds customers to ask for ID before allowing anyone identifying themselves as a water company employee into their home.”

Clinton, Connecticut, January 16, 2014 – Connecticut Water has recently received reports of people posing as water company employees to gain access to homes in areas served by Connecticut Water. The Company encourages homeowners to ask for photo ID before allowing anyone identifying themselves as a water company employee to enter their home.

Connecticut Water advises homeowners not to allow anyone into their home who indicates they are from the water company unless they provide photo identification, especially if there is not a scheduled appointment. All of our employees carry photo identification and drive vehicles marked with the Company logo. Any customer who is unsure or who has concerns about the identity of a person claiming to be a utility employee should call our 24-hour emergency phone number at 1-800-286-5700 to verify their identity and the work to be performed.

If a person claiming to be a water company worker cannot provide a photo ID do not allow them into your home and promptly notify local authorities. Customers can also follow us on Facebook (www.facebook.com/CTWtr) and Twitter (www.twitter.com/CTWater) where we post scam alerts. Any customer who would like additional information on this message should call Connecticut Water at 1-800-286-5700.

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Connecticut Water Company serves nearly 300,000 people in 56 towns in Connecticut. The towns served include: Ashford, Avon, Beacon Falls, Bethany, Bolton, Brooklyn, Burlington, Canton, Chester, Clinton, Colchester, Columbia, Coventry, Deep River, Durham, East Granby, East Haddam, East Hampton, East Windsor, Ellington, Enfield, Essex, Farmington, Griswold, Guilford, Hebron, Killingly, Killingworth, Lebanon, Madison, Manchester, Mansfield, Marlborough, Middlebury, Naugatuck, Old Lyme, Old Saybrook, Plainfield, Plymouth, Portland, Prospect, Somers, South Windsor, Stafford, Stonington, Suffield, Thomaston, Thompson, Tolland, Vernon, Voluntown, Waterbury, Westbrook, Willington, Windsor Locks and Woodstock.

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